# PRACTICAL INFORMATION

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THE CENTER AND LOCATION

BCAM is located in the City Center of Bilbao, in Alameda Mazarredo no.14, 48009 Bilbao (Bizkay, Basque Country-Spain), close to Isozaki Towers, Zubizuri Bridge and a post office “correos”.

Contact Telephone number: (+34)946567842

Website: [http://www.bcamath.org](http://www.bcamath.org)

GPS Coordinates: Latitude 43° 16’00.89”N  Longitude 2° 55’48.95”W

In our headquarter you will find the following facilities:

• Internet Connexion: Free Wi-Fi and Eduroam access

• Private offices and meeting rooms with screens and blackboards.

• Showroom with computers available for visitors

• Seminar room (capacity 50-70 pax)

• Library

• Assistance of the IT Department

• An equipped kitchen with fridge, microwaves and Nespresso coffee machine.

• Vending machine with sandwiches, drinks and Nespresso capsules. (Possibility to buy capsules in Nespresso boutique at Rodriguez Arias Street no.8 indicating number 2331623)
TRANSPORTATION

How to reach BCAM from the airport

1-a By Public Bus called Bizkaibus. Its color is Green. Bus number A3247. A one way ticket costs 3.00 Euro. Each 30 minutes from 6:15 to 00:00.

Stops in Bilbao:
Alameda Recalde 14 (this bus-stop is 2 minute walk to BCAM) - Plaza Moyua - Gran Vía 47 - Termibus (Main Bus Station)

1-b By Taxi:
There is a taxi-stop at “Arrivals”. It costs aprox. 25 Euro

How to reach BCAM from the main bus station “Termibus”

1-a By Metro (Underground). There is a “metro-stop” at Termibus. Steps:
- you should buy a ticket, 1.50 euro.
- walk to Metro direction: Etxebarri-Basauri
- get off at “Abando Station”
- departure “Berastegui”
- 8 minute walk to reach BCAM

1-b By Tram.
There is a tram-Station at Termibus.
Steps:
- you should by a ticket, 1.50 euro.
- take the tram direction “Atxuri”
- get off at “Uribiarte Station”
- 3 minute walk to reach BCAM

How to reach BCAM by car

Address: BCAM Alameda Mazarredo no.14 – Bilbao
As in many cities there are restrictions to park the car. The closest public parking is located at Pio Baroja Square.
It costs: 2.90 euro per hour – additional hour 2.35 euro – 24 hours 18.10 euro.

General Transport Info

Bizkaibus: [http://www.bizkaia.eus](http://www.bizkaia.eus) (green buses)

Termibus, Main Bus Station:
Main website: [http://www.termibus.es](http://www.termibus.es)
Companies to go to:
San Sebastián-Donostia [http://www.pesa.net](http://www.pesa.net)
Vitoria-Gasteiz [http://www.autobuseslaunion.com](http://www.autobuseslaunion.com)
Madrid, Barcelona, European cities... [http://www.alsa.es](http://www.alsa.es)


Train “Renfe” [http://www.renfe.com](http://www.renfe.com)

Taxi Radio taxi (+34) 944 44 88 88 Tele taxi (+34) 944 10 21 21

Special Transport Card “Barik”
This card is valid for every transport in Bilbao and in the province of Biscay means of transport in Bizkaia called “BARIK”. The cost of the trip will be cheaper.
You can get this Barik card in the automatic ticket machines in every Metro stations, in Renfe, in the green cabins of Bilbobus and Bizkaibus, and in many commercial premises.
This card costs 3 euro and you should recharge it (minimum 5 euro).

Bilbobus: Red buses within the city [http://www.bilbao.net/bilbobus/](http://www.bilbao.net/bilbobus/)

Bycicle: 2 options
1º : To rent a public bike [http://www.bilbao.net](http://www.bilbao.net) at the bottom of this website in red words you read “ Servicio préstamo de bicicletas”
2º : To rent a bike in a private stablishment.
Example: Tourne Bilbao [http://www.tournebilbao.com](http://www.tournebilbao.com)

MAP next page + [http://www.bilbaoturismo.net/BilbaoTurismo/en/mapas-de-transporte](http://www.bilbaoturismo.net/BilbaoTurismo/en/mapas-de-transporte)
BCAM – Basque Center For Applied Mathematics
Alameda Mazarredo 14 – E-48009 Bilbao
Phone (+34) 946 56 78 42   http:/www.bcamath.org
RECOMMENDED ACCOMMODATION

HOTELS

Hotel Abando *4 stars*
Colon de Larreategui street no.9 – Bilbao
Phone (+34) 944 23 62 00
http://www.hotelabando.com

Hotel Carlton *5 stars*
Moyua Square no.2 - Bilbao
Phone (+34) 944 16 22 00
http://www.hotelcarlton.es

Barcelo Hotel Nervión *4 stars*
Paseo Campo Volantín 11 – Bilbao
Phone (+34) 944 45 47 00
https://www.barcelo.com

RESIDENCES

Colegio Mayor Deusto *Residence Hall*
Ugasko Way no.7 - Bilbao  Phone (+34) 94 475 92 00  http://www.colegiomayordeusto.es

BBK Talent Home
Lehendakari Aguirre Avenue no.138 - Bilbao  Phone (+34) 94 600 88 55  (They only respond in the afternoon)
https://www.bbk.eus/es/economia-y-empleo/bbktalenthome/
Rate: 710.80* Euro per month taxes included. For Complementary Services, please check their website

RESA
- *Residencia Universitaria San Mamés*
Bilbao-Termibus, Guturbay Street no.1 – Bilbao  Phone: (+34) 944 34 34 28
https://www.resa.es/es/residencias/bilbao/residencia-universitaria-san-mames/residencia
Rate: On Request

- *Residencia Universitaria de Otero*
Cortes Street no.38 - Bilbao  Phone: (+34) 944 343 200
http://www.resa.es/Residencias/Blas-de-Otero
Rate: On Request

Phone connexion, internet connexion in shared rooms and taxes included.
Additional costs per month: Water 12* € and electricity(1) 31.50* €  (1)Electricity will be paid at end of the stay
Complementary services per month: Linen 35*€, cleaning 43.47* €, parking 83* €, parking motorcycle 37.50* €

*Note that RESA applies a 3 months penalty for early cancellation*
OTHER HOTELS

Several recommended hotels close to BCAM: Mercure Jardines de Albia, Melia Bilbao, Hesperia Hotel Zubialde, Hesperia Hotel Bilbao, Sercotel Coliseo Albia, Silken Hotel Indautxu Bilbao, Hotel Illunion, Hotel Bilbi.

HOSTELS

Ganbara Hostel  Prim Street no.13-Bilbao  Email: info@ganbarahostel.com  Phone: (+34) 944 053 930  http://www.ganbarahostel.com/pub/en/
Bilbao Akelarre Hostel  Morgan street no.4-6, Deusto-Bilbao  Email: info@bilbaoakelarrehostel.com  Phone (+34) 944 057 713  http://www.bilbaoakelarrehostel.com

REALTORS

Inmobiliaria Trauko  http://www.inmobiliariatrauko.com  Contact Jorge  (+34) 944 46 09 00
Inmobiliaria Etxarte  http://www.inmobiliariaetxarte.com  Contact Conchi (+34) 944 94 52 11

APARTMENTS

For those who may be interested in renting a private apartment, please contact us for available information.

WEBS:

http://www.alkilium.com
http://www.idealista.com
http://www.pisos.com
http://www.fotocasa.com
http://www.segundamano.es
http://www.niumba.com

General accommodation information at:  http://www.bilbaoturismo.net/BilbaoTurismo/en/planos
BIZKAIA TALENT

TARGETS

“BIZKAIA TALENT” provides their services to highly qualified individuals and organisations. They help companies, technology centres, universities, associations, research centres and teams, and foundations based or with workplaces in the Historic Territory of Bizkaia that have hired or want to recruit highly qualified professionals. Some of the services they offer, as networking, are also targeted at organisations whose workplaces are located in other Basque Historic Territories.

Regarding individuals, Bizkaia Talent provides assistance to experts in technology, researchers, professors and professionals working in companies, universities or other organisations. This Association also gives support to highly qualified professionals and researchers who come to work as collaborators, consultants or experts in innovative projects developed in the Historic Territory.

THEY OFFER:

- International Networking Seminars
- Relocation Services (details next page)
- Financial Aid
- Professional Support Services
- Studies and Publications
- Talentia Service
- Showing & Knowing Bizkaia Service
- Fairs and Events

www.bizkaiatalent.org

Contact Person: Mrs. Carmen MENDEZ
Email: carmen.mendez@bizkaiatalent.org
Address: Bizkaia Talent
BIZKAIA SCIENTIFIC & TECHNOLOGY PARK
LAGA BIDEA, Building 804 – Module 300
DERIO (Bizkaia)
RELOCATION SERVICE - BIZKAIA:TALENT

❖ **Guidance & information** on:
  ❖ Administrative matters *(Taxation, Legislation (visas/permits), Legal Procedures, Vehicle Registration and Driving Licenses, Foreigners’ ID Number-NIE, Census Registration, Civil Register, etc.)*
  ❖ Issues involved in settling in the community in Bilbao/Bizkaia
  ❖ **FAMILY Support & Be Basque Dual Career Centre**

❖ **Sociocultural Integration** *(Recreational Experiences and Meetings in order to foster interpersonal relationships between its users)*

❖ **Basque Relocation Network (by bizkaia:talent)** Network whose aim is a meeting, information, communication, relation, integration, etc. space for bizkaia:talent Relocation Service users. It is an active, open and own identity network formed by professionals (researchers, professors, technologists,...) and their partners, i.e. an online communication liaison about different issues related to leisure, employment, the integration in Bizkaia, and of course, both a support to the leisure activities organized by bizkaia:talent and topics related to the first Landing.

https://www.yammer.com/basquerelocationnetworkbybizkaia/
• **QUERY TOPICS:**

  – **ADMINISTRATIVE ISSUES:**
    • ACCOMMODATION
    • NIE, EX18 (UE), Register in the City Council, Health SYSTEM & Health Card

  – **LANGUAGES**

  – **TAXES**

  – **LEISURE** (Culture, Sports, Recreation, Tourism,...)

  – **FAMILY MATTERS:**
    • SCHOOL
    • PARTNER / SPOUSE

  – **OTHERS**
HEALTH

Bilbao has an extensive healthcare network that meets the needs of citizens through the Basque Health Service – Osakidetza [http://www.osakidetza.euskadi.eus/]. Foreign people are provided with basic healthcare coverage through the interaction of national health systems or through health insurance.

EUROPEAN CITIZENS:

- European citizens (Lichtenstain, Iceland, Norway and Switzerland inclusive) should obtain the European Health Insurance Card before coming to BCAM.
- European Health Insurance Card (EHIC) is valid for two years, until the expiry date shown. Use of the EHIC during its validity period is subject to the holder continuing to meet the requirements under which the card was issued. Nevertheless, expenses incurred may be recovered as undue benefits, pursuant to the provisions of article 76 of Regulation (EC) 883/04. It is important that you ensure that you have an EHIC and that its validity period includes the planned return date before travelling to another country in the European Economic Area (1) or Switzerland. If not, request a new EHIC to guarantee your health care cover during your stay.

(1) States in which the EHC is valid: Germany, Austria, Belgium, Bulgaria, Cyprus, Croatia, Denmark, Slovakia, Slovenia, Estonia, Finland, France, Greece, Hungary, Ireland, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Norway, the Netherlands, Poland, Portugal, United Kingdom, Czech Republic, Romania, Sweden and Switzerland.


NON-EUROPEAN CITIZENS:

- Some non EU Countries have signed Bilateral Agreement about the Social Security Healthcare although it is highly desirable you contract a Private Health Insurance before coming to BCAM.
- Further information in BCAM.

In any case complex emergency treatment in public hospitals will be received for people from all over the world.

Public Hospitals:

- Hospital de Basurto, Av. Montevideo, 18 – Bilbao Phone (+34) 94 600 60 00 [Its localed in Bilbao Center, close to Termibus]
- Hospital Santa Marina, Carretera de Santa Marina, 41-Bilbao (Artxanda) Phone (+34) 94 400 69 00
- Hospital de Cruces, Plaza Cruces, s/n – Baracaldo Phone (+34) 94 600 60 00
TOURIST OFFICES:

TOURISM: general info  [http://www.bilbaoturismo.net](http://www.bilbaoturismo.net)

Main office
Plaza Circular, 1 - Bilbao
Phone (+34) 944 795 760
Email: informacion@bilbaoturismo.bilbao.net
Timetable: Monday to Sunday: 9:00-21:00

Tourist office
Alameda Mazarredo, 66 (Guggenheim) – Bilbao
Timetable: Monday to Saturday: 10:00-19:00
Sundays & Holidays: 10:00-15:00

CLIMATE
Bilbao has a humid oceanic climate, with predominantly West winds, that make temperatures milder and favour temperate weather throughout the year. Given its proximity to the sea, the climate is mild and without extreme temperature changes between the seasons: with an average temperature 8ºC in winter and 20ºC in summer. Throughout the whole year it can be very rainy. Forecast: [http://www.eltiempo.es](http://www.eltiempo.es) (Bilbao, Vizcaya)

LANGUAGE
In the same way as in the rest of the Basque Country, Bilbao has two official languages: Spanish and Basque. Both are used interchangeably in the administration and in the public services and increasingly more in everyday life. Many people, mainly young persons, are fluent in English.

CURRENCY
The official currency in Bilbao is the Euro.
The majority of retail establishments accept credit cards and will ask the customer to show proof of identity. However, it is also easy to get cash from the ATM at the many bank branches around the city.

VISA
A visa is not obligatory to enter Bilbao, although it might be needed depending on the place of origin. Citizens of the European Union, Iceland, Liechtenstein, Norway and Switzerland only require a passport or identity document and minors, in addition, need parental permission.
Moreover, for stays of less than three months, a visa is not needed by people travelling from: Andorra, Argentina, Australia, Bolivia, Brazil, Brunei, Bulgaria, Canada, Chile, Costa Rica, Croatia, Ecuador, El Salvador, Guatemala, Holy See, Honduras, Israel, Japan, Liechtenstein, Malaysia, Mexico, Monaco, New Zealand, Nicaragua, Panama, Paraguay, Romania, San Marino, Singapore, South Korea, Uruguay, USA, Venezuela and special administrative regions of Macao and Hong Kong in the People's Republic of China.
There are several types of visa depending on the purpose of the visit: transit, stay, residence, work and study. This document should be requested at the Spanish Consulates or Embassies in the country of origin. The cost of the procedure varies depending on the type of visa, number of visits or place where it should be dealt with.
In BCAM, we give you more detailed information about this point. Each situation is different.
ATTRACTIONS (summary)

MUSEUMS
- Guggenheim Museum: http://www.guggenheim-bilbao.es
- Bellas Artes Museum: http://www.museobilbao.com
- Basque Museum: http://www.euskalmuseo.org
- Archaeological Museum: http://www.bizkaiko.bizkaia.eus/arkeologimuseoa
- Maritium Museum: http://www.museomaritimobilbao.eus

CULTURE, ART, LEISURE
- Euskalduna Concert hall: http://www.euskalduna.net
- Arriaga Theater: http://www.teatroarriaga.com
- Campos Eliseos Theater: http://www.teatrocampos.com
- Azkuna Center: http://www.azkunazentroa.com

MAIN HISTORIC AND HERITAGE STREETS, CENTRES, BUILDINGS
- CITY HALL: At Ercoreca Square in Bilbao
- PROVINCIAL PALACE: At Gran Vía, 25 in Bilbao
- RELIGIOUS MONUMENTS: Santiago Cathedral, Basilica of Begoña, San Anton Church, San Nicolas Church, San Vicente Church, Incarnation Church, Sacred Heart Church, San Francisco of Asis Church
- OLD TOWN=CASCO VIEJO: shops, interesting buildings, Cathedral of Santiago, La Rivera Food Market, Bidebarrieta Library.
- ENSANCHE: Commercial and financial centre of the city. Abando Railway Station, Bilbao Club. Different houses in Gran Vía Street as Lezana Leguizamon, Anduiza, Sota.

NEW BRIDGES
- ZUBIZURI
- LA SALVE
- PEDRO ARRUPE walkway
- EUSKALDUNA

http://www.bilbaoturismo.net/BilbaoTurismo/en/planos
**SHOPPING** *(summary)*

Shops most frequently open between 9.00 and 10.00 a.m. and close between 1.30 and 2.00 p.m., and then open again after lunch between 4.00 and 5.00 p.m. and close between 7.30 and 8.00 p.m., inclusive Supermarkets.

The city's shopping centres are the exception to these opening hours as they open continuously from 9.30 a.m. to 9.00 or 10.00 p.m. as:
- ZUBIARTE at Leizaola Lehendakaria street 2 – Bilbao
- EL CORTE INGLES at Gran Vía, 7-9, also at Gran Vía 20 and at Ercilla street 24 in Bilbao
- DECATHLON SPORT at Villarías Street in Bilbao
- FORUM SPORT at Campuzado Square in Bilbao

Most of the shops close on Sundays and public holidays and on Saturday afternoon during the summer months.

**OPENCOR BILBAO** at Alameda Recalde street 29, in Bilbao, opens every day from 7:00 to 1:00, Monday to Sunday. Here, you can find different products as well as food & Drinks.

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**GASTRONOMY** *(summary)*

Pintxos: The Basque Country has its own unique food culture that revolves around the bar. Pintxos (bite-sized appetizers, similar to tapas) can be found in nearly every bar. Often the bar counter will be filled with plates of all different varieties. They range from being rather traditional to very experimental in nature. It is typical to find the locals out enjoying a drink as Txakoli, Rioja Wine or a zurito (small beer) while sampling different pintxos and then going on to the next bar to do the same thing all over. This is sometimes done before a meal as a kind of aperitif or it can take the place of a normal meal.

Restaurants: The range of prices is huge. You can eat a daily, 12 euro menu or you can enjoy in a restaurant with Michelin Stars as Zortziko, Nerua, Etxanobe or Aizian.

Close to BCAM you can find these good restaurants: Restaurant Larruz, Restaurant Atea, Nicolas, Mugarra, Las Cepas, Pizarra, Bistró Guggenheim...